



## RETURN OR/AND EXCHANGE FORM

Name .....

First Name .....

Address .....

.....

Zip Code ..... City .....

Phone .....

Email .....

Sent back article:

Order number	Article (saddle, bridle,...)	Saddle number	Size / Colour	Price	Reimbursement code*

\*Reason for requesting a reimbursement (CODE)

1. Problem with the size
2. Does not suit my horse
3. Article arrived too late

4. Bad quality / faulty
5. Different from the image on the website
6. Receive wrong article
7. Package damaged upon arrival

Total

Replacement article:

Order number	Article (saddle, bridle,...)	Saddle number	Size / Colour	Price

Total

Total Sent back article - Total replacement article = sum owed

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## RETURN INSTRUCTIONS

- 1/ Each of the form's boxes must be carefully completed.
- 2/ Print and send this form with the returned articles (listed in the above table).
- 3a/ Include details of the bank account you wish to be reimbursed.
- 3b/ Send us a cheque with the right amount.
- 4/ Carefully wrap all the articles in a perfect state and write the following address on the parcel :  
Atelier Butet  
Route de l'Ecole Nationale de l'Equitation, Les Saurondes  
Saint-Hilaire-Saint-Florent  
49400 Saumur
- 5/ Keep the receipt for sending the package until your order has been fully reimbursed.